

Supporting Information and Impact Assessment

Proposal:	Information, Advice and Guidance (IAG)
Executive Lead:	Julien Parrott
Director / Assistant Director:	Andy Dempsey

Version:	3	Date:	February 2017	Author:	Andy Dempsey
----------	---	-------	---------------	---------	--------------

Section 1: Background Information	
1.	<p>What is the proposal / issue?</p> <p>The original proposal was to reduce the budget for Information, advice and guidance services by £144,000 in 2017/18.</p> <p>Following consultation, the proposal has changed to limit the savings proposed to £25,000 in 2017/18 and £44,000 in 2018/19.</p> <p>The Council has a statutory obligation to provide information, advice and guidance (IAG) and transitional support to vulnerable learners who may be at risk of falling out of provision alongside having arrangements in place to track young people who may become 'Not in Education Employment or Training' (NEET). The financial pressures faced by the Council and Children's Services are such that funding will require to reduce from 2017/18 onwards.</p> <p>The IAG service is currently provided on behalf of Torbay Council by Careers South West as part of a Peninsula Contract.</p>
2.	<p>What is the current situation?</p> <p>Careers South West provide this service across the South West peninsula.</p> <p>Consultation has commenced with Careers South West on reducing expenditure within the current contractual agreement which is due to run until 2018 and is a Peninsula Contract. No agreement on the precise pace and depth of savings has yet been agreed but the process will be completed in line with 2017/18 budget setting.</p> <p>A separate payment is made for the information system and this will be unaffected.</p>
3.	<p>What options have been considered?</p> <p>There is an important residual statutory obligation for IAG and transitional support that limits the potential for a zero based approach. Moreover, the local authority jointly owns the company and is a party to the Peninsula agreement and therefore has a proportionate responsibility for any liabilities from its</p>

	dissolution.
4.	<p>How does this proposal support the ambitions, principles and delivery of the Corporate Plan 2015-19?</p> <p>Ambitions: Prosperous and Healthy Torbay</p> <p>Principles:</p> <ul style="list-style-type: none"> • Use reducing resources to best effect • Integrated and joined up approach <p>Targeted actions:</p> <ul style="list-style-type: none"> • Protecting all children and giving them the best start in life • Promoting healthy lifestyles across Torbay
5.	<p>Who will be affected by this proposal and who do you need to consult with?</p> <p>The proposal will have an impact on the Peninsula wide agreement but this will be limited to a managed and agreed reduction in our funding contribution within the existing contractual framework. Following implementation of any change, there is likely to be a corresponding impact on the scope of the service in supporting vulnerable learners although we will seek to mitigate this through discussion with the provider.</p>
6.	<p>How will you propose to consult?</p> <p>There will be a discussion with Careers South West about their ability to deliver an effective service on a gradually reducing budget commencing 2017/18.</p> <p>The proposed reduction will also be shared with our Peninsula co-commissioners.</p> <p>This proposal will also be consulted upon as part of the general budget consultation – online and paper questionnaires will be made available.</p>
Section 2: Expected Implications and Impact Assessment	
7.	<p>What are the <u>expected</u> financial and legal implications?</p> <p>The current Peninsula wide contract is due to run until 2018 and therefore any reductions for 2017/18 will be undertaken within the context of the existing</p>

	<p>contractual framework.</p> <p>The impact of any of the Peninsular partners withdrawing funding below a certain level that enables the company to be viable are significant. Torbay is an 'owner' of the company with a 9% liability for the pensions of current employees should the company be required to close.</p>
8.	<p>What are the <u>expected</u> risks?</p> <p>Detailed dialogue will take place with Careers South West during the next three months with a view to agreeing a revised level of Council funding for 2017/18. There is a risk that Careers South West are unable or unwilling to progress the inductions at a scale or pace envisaged within the Council's financial strategy. There is an additional risk that the Peninsular partners in the contract will also wish to reduce the level of funding to this contract.</p> <p>Any significant deterioration of NEET rates may be questioned by the DfE who produce national league tables for this return.</p>
9.	<p>Public Services Value (Social Value) Act 2012</p> <p>This proposal does not require the procurement of services. The current contract had provision for the Public Services Value Act and commissioned accordingly.</p>
10.	<p>What evidence / data / research have you gathered in relation to this proposal?</p> <p>The contract in place with Careers South West requires the delivery of services only to vulnerable young people. The strongest elements of delivery currently are those that focus on destination tracking and assurance of the September guarantee, whereas the weaker performance is found in the Education Employment and Training (EET) status of Care Leavers and those within specific targeted groups such as teenage parents. Our vulnerable groups are currently the focus of a range of disparate services with separate outcomes focus, meaning that we are not maximising the workforce in our contact with them, and also that they are receiving a confusing amount of visits and assessments with different workers. Our proposal will focus on reducing the funding for these young people for the Transition contract, but ensuring that this is part of the outcomes required through a broader commissioning exercise reviewing a set of services for young people requiring help and support.</p>
11.	<p>What are key findings from the consultation you have carried out?</p> <p>We have consulted between January and June 2016 on more general service re-design but not specifically on a reduction in the delivery of a service from Careers South West. Young people have told us:</p> <ul style="list-style-type: none"> • <i>There is a gap for vulnerable young people with complex needs</i> • <i>Young people lack the motivation sometimes to go to meet with workers</i> • <i>There is no follow up after being signposted and communication is lost</i>

- *There is a gap in transition services*
- *There should be a one stop shop or 'hub'*
- *Services should be available between 5.30-9pm*
- *Young people should be treated with respect and warmth*

Feedback from the general budget consultation is shown below:

Do you support this proposal?	Number	Percent
Yes	211	50.6%
No	174	41.7%
No answer	32	7.7%
Total	417	100.0%

12.

Amendments to Proposal / Mitigating Actions

It is through the consultation above that we have recognised the need to re-design the pathway of support for young people, ensuring that this is joined up, does not duplicate and allows for some out of hours working. Young people will continue to be involved in the design of the service and in its delivery where possible so that we achieve services that support in the right way at the right time.

The negative impact of the budget reduction can be mitigated by better design of services and a fresh approach to working with young people.

Following consultation, the proposal has changed to limit the savings proposed to £25,000 in 2017/18 and £44,000 in 2018/19.

Equality Impacts

13	Identify the potential positive and negative impacts on specific groups		
	Positive Impact	Negative Impact & Mitigating Actions	Neutral Impact
Older or younger people	No differential impact		
People with caring Responsibilities		There could be a potential impact on young carers and young adults carers , the mitigation would be to ensure the commissioning takes account of this group.	
People with a disability	No differential impact as this group and the EHCP work will be prioritised.		
Women or men	No differential impact		
People who are black or from a minority ethnic background (BME) <i>(Please note Gypsies / Roma are within this community)</i>	No differential impact		
Religion or belief (including lack of belief)	No differential impact		
People who are lesbian, gay or bisexual	No differential impact		
People who are transgendered	No differential impact		
People who are in a marriage or civil partnership	No differential impact		

<p>Women who are pregnant / on maternity leave</p>		<p>Potential adverse impact for young people who are pregnant. Service re-design process will seek to develop links and guidance through other services working with this group.</p>	
<p>Socio-economic impacts (Including impact on child poverty issues and deprivation)</p>		<p>The young people using this service tend to come from lower socio-economic groups and these will be most impacted. We seek to mitigate this by a greater focus of a young people's pathway for those with more complex need so that careers and training support and/or signposting can become a natural part of the work completed by others.</p>	
<p>Public Health impacts (How will your proposal impact on the general health of the population of Torbay)</p>		<p>Those with reduced economic capacity are likely to suffer poorer health according to links between economic circumstance and health. We will seek to mitigate this by ensuring other services incorporate guidance and signposting around employment and training opportunities.</p>	
<p>14</p>	<p>Cumulative Impacts – Council wide (proposed changes elsewhere which might</p>	<p>The proposed reduction in this budget should be considered alongside a reduction in other youth support services such as the Youth Service, the Young People's substance misuse service and the Young Peoples' Specialist Support Services as well as a proposed budget reduction in the Young Parents support service.</p>	

	worsen the impacts identified above)	
15	Cumulative Impacts – Other public services (proposed changes elsewhere which might worsen the impacts identified above)	Welfare reform will impact adversely on young people who do not have the support of a family to house them and to subsidise them if they are out of work.